

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| In re Patent Application of |) | |
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| B. Reilly BARRY et al. |) | Group Art Unit: 3621 |
| |) | |
| Application No.: 09/159,503 |) | Examiner: J. Murdough |
| |) | |
| Filed: September 24, 1998 |) | Confirmation No. 5202 |
| |) | |
| For: INTEGRATED BUSINESS SYSTEM |) | |
| FOR WEB BASED |) | |
| TELECOMMUNICATIONS |) | |
| MANAGEMENT |) | |

U.S. Patent and Trademark Office
Customer Window, Mail Stop Amendment
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

In response to the Office Action dated September 29, 2008, Applicants amend the above-identified application as follows.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 10 of this paper.